

ICM Stakeholder Survey
 Total Stakeholder Surveys

	% strongly agree
The program is an asset to the community	73%
I am very satisfied with the quality of services of this program.	45%
I value that the program is a link/bridge to youth we serve.	73%
The program is valuable in assisting me/us with connecting with youth we serve	45%
I/my co-workers have benefited from the programs help	64%
I value that they are an open referral source.	45%
I feel the programs use of social media to connect with youth is innovative and valued	45%
I value that the program operates after hours	64%
I value that the program operates 7 days a week	73%
I find that the staff are approachable and professional.	91%
I appreciate that the program is flexible / adaptive to the youth needs	64%
I am satisfied that services provided by this program have led to positive changes for participants.	55%
Participants have expressed satisfaction with the services they have received from this program.	55%
I recognize the importance of the program complimenting other community programs and organizations	64%
I feel they are trusted by those youth unable or unwilling to access traditional resources	36%
I will use the programs services in the future	27%